



*Pet Sitting & Dog Walking*

TLC Pet Sitting  
10 Nythe Road, Swindon, Wiltshire SN3 4AN  
Tel 07944424194 Email [tlc@tlcpet.co.uk](mailto:tlc@tlcpet.co.uk) [www.tlcpet.co.uk](http://www.tlcpet.co.uk)

We will keep this information in your file. Any changes to your details, please let us know, otherwise we will take this as your true details. Please let us know of any changes. Any details given will not be shared with any third parties.

(Pet staying in YOUR home)

**Pet Sitting  
Owner's First/Registration/Booking Form**

<b>Owner Details:</b>			
Title:	Full Name:		
Address:			
Town:	County:	Postcode:	
Tel:	Mobile:	E-mail:	

<b>Pet Details</b>				
Name:	Sex M/F	Breed:	Age:	Colour:
Name:	Sex M/F	Breed:	Age:	Colour:
Any other animals:				
Date of first visit:		Approx Time:		
Date of last visit:		Approx Time:		
Total number of days:		this includes first and last day		
Any extra duties required:				

<b>PAYMENT DETAILS</b>	
You are requested to pay TLC a 50% (NON REFUNDABLE) booking fee and the balance is to be paid one week before booking commences. Cheques payable to M L Tucker.	
How did you hear about TLC Pet Sitting	

<b>Routines</b>		
Feeding routine and quantity		
When would you like your dog walked	Agree to my dog being let off lead Y/N	
Shown any agression to dogs/people? Y/N Does he/she travel well? Y/N		
Bark a lot? Y/N	Try to escape? Y/N	
Does your dog chase bikes/cars etc Y/N		
Have your pets had any health problems?		
Medication?	Is your pet Insured?	Micro Chipped?
Name of Vets:	Tel:	
Address:		

Please use this space for any extra information on your animal or home	
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<b>Emergency Contact</b>		<b>This Person to pay uninsured Vet fees</b>	
Name:		Relationship:	
Address:			
Tel:		Mobile:	
Do you want this person to make any decision regarding your pet?			
If not who?			

I understand that whilst every care will be given to my pets/home they are looked after entirely at my own risk. I authorise TLC to call a Veterinary Surgeon on my behalf and to transport my pet to the Vet. If you cannot reach my Vet in an emergency my pet will be taken to the nearest Vet at my expense should it be necessary. Please let your Vet know that you have authorised this. I accept that no refund will be given should I arrive home before the due date of arrival.

Signature of owner: \_\_\_\_\_ Date: \_\_\_\_\_



## **TLC Pet Sitting Terms and Conditions (Pet staying at YOUR home)**

1. Introductory meeting is free of charge but there after collection or return of keys or collection of money not left will be charged as an additional visit.
2. You will receive a text the day before the first visit. If you have not heard from TLC you must contact us to confirm your booking.
3. It is the pet owners responsibility to check they have not locked their pet in a room before they go away.
4. It is the pet owners responsibility to ensure their home is safe for their pet i.e. wedge doors open to stop their pet becoming trapped.
5. It is the pet owners responsibility to leave water in rooms where doors have been closed in case their pet is trapped in the room.
6. If your pet has not been seen by the second visit all closed doors will be opened even if there is no sound coming from the room. The pet owner will be notified of this and so will their emergency contact. It will be the emergency contacts responsibility to come and look for your pet.
7. The pet owner will only be contacted by TLC in an emergency. If the pet owner would like an update on their pet they welcome to contact TLC between 8.00 am and 6.00 pm.
8. Public/bank holidays are charged extra.
9. Hours of business are 8.00 am until 6.00 pm visits before and after this are charged extra.
10. Owner is responsible for payment of veterinary fees incurred and any damage.
11. Only when the booking fee is paid and the booking form is returned, will it be regarded as a confirmed booking.
12. Our cancellation policy is as follows: 50% non refundable deposit. 8-13 days before booking 75% and 1-7 days before 100% fee is due.
13. No refund is given if you arrive home before the due date of arrival.
14. We agree to try and contact you or your next of kin in an emergency. If not we reserve the right to act on your behalf and with a veterinary surgeons advice at pet owners cost. Uninsured vet costs to be paid entirely for by emergency contact.
15. I understand that I leave my pet/s and home with TLC Pet Sitting at my own risk.
16. I agree to these terms for each booking made and will let TLC Pet Sitting know of any changes.
17. I have read and I/we agree with all of the details of the above and registration/booking form.
18. I understand that in case of death a post mortem may be needed and disposal of the body will be cremation.
19. I would/would not like the ashes returned and agree to pay the additional fee for this service.

Signature of owner: \_\_\_\_\_ Date: \_\_\_\_\_

Print name: \_\_\_\_\_